TRAVELDASH
NAMIBIA TOURISM SAAS

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GENERAL TERMS AND CONDITIONS

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By accessing or using the TravelDash platform, you as a user (whether a tourist or visitor) agree to be bound by these Terms and Conditions.

1. Nature of the Platform (SaaS Description)

TravelDash is a Software-as-a-Service (SaaS) platform that serves as a technological tool and booking management system for independent tourism operators in Namibia. TravelDash is not a travel agent, tour operator, or financial institution.

2. Absolute Disclaimer of Liability (No Intervention)

- **No Financial Interference:** TravelDash takes no responsibility, control, or oversight regarding payments, deposits, electronic funds transfers (EFTs), or online transactions that take place directly or indirectly between a tourist (client) and an operator.
- **Cancellations and Refunds:** All arrangements, terms, cancellations, and refunds of funds are strictly a private agreement between the tourist and the specific tour operator. TravelDash shall under no circumstances be held liable for any disputes, financial losses, or claims arising from cancellations or refused refunds.
- **No Warranty or Liability:** TravelDash does not guarantee the quality, safety, punctuality, or legality of the services offered by operators. Any claim or dispute must be resolved directly with the respective operator.

3. User Obligations

- You agree that all information you provide is accurate.
- You hereby indemnify TravelDash against any claims, damages, or costs (including legal fees) arising from your use of the platform or your transactions with third parties.

4. Governing Law

This agreement shall be governed by and construed in accordance with the laws of the Republic of Namibia.